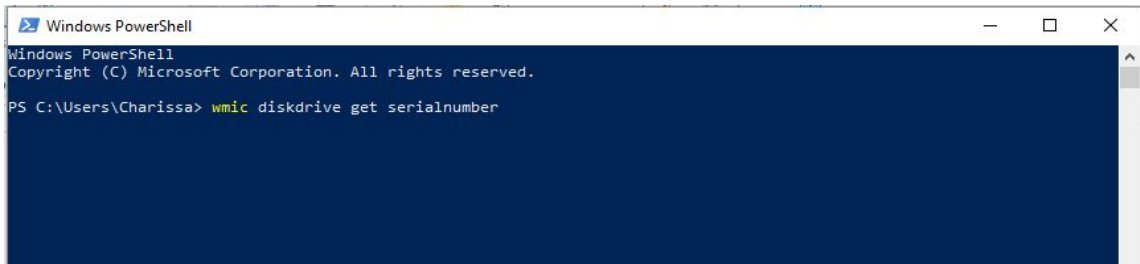# INSTRUCTIONS TO RETRIEVE A DRIVE SERIAL NUMBER

Please follow these steps to retrieve your drive serial number:

1. Remove all plugged in USB Drives from your computer
2. Open the Windows PowerShell. To get to the PowerShell, you can simply search for PowerShell or from the Start menu, click Start, click All Programs, click Accessories, click the Windows **PowerShell** folder, and then click Windows **PowerShell**.
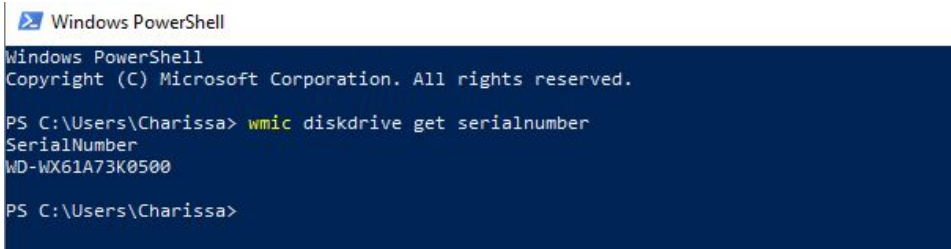   *Please note, if you have an older OS you can use the Command Prompt with the same steps below.*
3. In the Windows PowerShell window, copy and paste this command:
   wmic diskdrive get serialnumber

4. Hit Enter
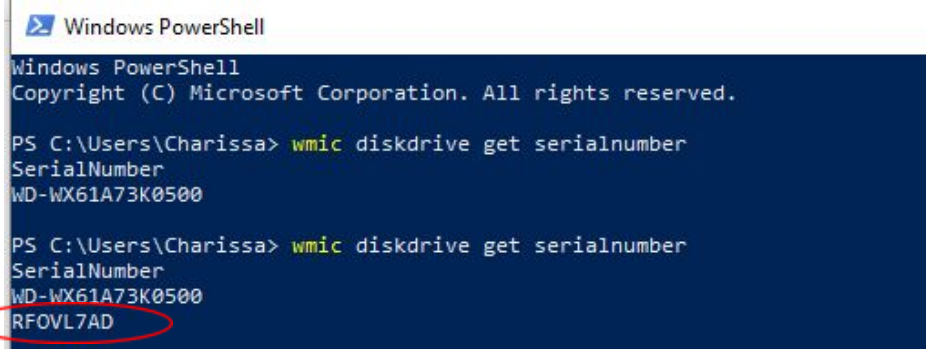
5. Plug in the Drive you want to use
6. Copy and paste the same command and hit Enter:
   wmic diskdrive get serialnumber

7. The serial number is the one that didn't appear when it wasn't plugged in. In the example above it is RFOVL7AD.
8. Please copy and paste the serial number from your Drive and send it to orders@adfsolutions.com.